

AMY E. REESE D.D.S., P.C.

710 S. Main Street Big Spring, Texas 79720

Office:(432) 267.4102 Fax:(432) 267.7747

Welcome!

On the behalf of my team, I wish to welcome you to our office. We appreciate the confidence and trust that you have placed in us and look forward to providing you with the best dentistry available. Here at Amy Reese, D.D.S we strive to make each and every dental visit the most comfortable and enjoyable experience imaginable. You can always expect to be treated as a distinguished guest when visiting us. We love what we do!

Our Philosophy: Our practice mission is to create a family of patients who appreciate and value the high-quality dentistry that we are committed to providing. Our wish is for you, our patients, to convey your own personal value of dentistry by committing to lifelong health and continual care of your teeth and mouth. We are blessed by patients who express that value by continuously inviting their friends and family whom they wish to have the same pleasant, friendly dental experience that our patients have come to expect from us. We are preventive/ early treatment oriented and Dr. Reese truly enjoys comprehensive restorative and cosmetic dentistry is her passion. We encourage patients take responsibility for their own mouth and health by keeping up with their preventive care. Dr. Reese is living her dream by giving patients the smile of their dreams. She is a perfectionist when it comes to your mouth, you are guaranteed to leave here with a beautiful smile. Even if you don't think you have any cosmetic concerns; cosmetic dentistry may include a full mouth make over, a single crown or bridge, veneers, cosmetic fillings to close gaps or to build teeth back up or KoR whitening to freshen your smile. Endless possibilities are available!

Office Hours: We are open to serve you, answer questions or schedule an appointment during the following times: Monday through Wednesday: 8:00am-5:00pm (closed for lunch from 1:00-2:00pm) / Thursday: 8:00am-3:00pm/ Friday: 8:00am-12:00pm

Scheduling: Our patient coordinator will find a time in the schedule that works for you, when scheduling please make special note of your appointment time. Dr. Reese prefers to see one patient at a time, this appointment time is reserved specifically for you! If you cannot keep your appointment, it is important that you contact us 24 hours in advance. We value your time, please value ours. However, if you have extenuating circumstances please let us know and we will make every effort to accommodate you. We always call you the day before your scheduled appointment to confirm, if we leave a message please kindly call us back to confirm your appointment. We have implemented an easier way for our patients to communicate via text message and email to confirm your appointments as well. **Cancellations-** If you fail to show up for your scheduled appointment or fail to give us 24 hours notice of your cancellation there will be a **Broken appointment charge of \$50/Hour** billed to you. Please understand that we do not like charging this fee so please give us the courtesy of communicating with us.

Financial Policy: **Full payment** is due at the time of service unless prior arrangements have been made with us. We accept cash, check, Visa, MasterCard and Care Credit.

Insurance- Your insurance policy is a contract between you and your insurance company. Our treatment recommendations are not determined by your insurance coverage. We file your insurance as a courtesy. We may accept assignment of insurance benefits. However, we do require at least your estimated portion to be paid at the time of service. If after pending insurance pays there is still an outstanding balance, the balance is your responsibility and is due immediately. *(We can only file and accept insurance if we have your correct information – it is your responsibility to keep us up to date on your insurance coverage)*. Our practice is committed to providing the best treatment for our patients and our fees are usual and customary for OUR office. Our fees are based on the education of our staff, the high quality of materials and labs used, state of the art equipment used and procedures performed. Should you accept treatment, you are responsible for payment regardless of any insurance company's arbitrary determination of usual and customary fees or treatment. We DO NOT file secondary insurance, we can assist you with the necessary information to help you file.

Thank you for taking the time to read about our office. It is our desire to provide your dental needs, as thoroughly and efficiently as possible. Please don't hesitate to call at any time with any questions or concerns. **We invite you to like us on FACEBOOK @ Amy Reese, DDS** or visit our website at www.amyreesedds.com. My staff and I look forward to assisting you in achieving excellent dental health and a beautiful smile. **Welcome to our dental family!**

Sincerely,

Amy E. Reese D.D.S.